DIXIE REGIONAL LIBRARY SYSTEM

JOB DESCRIPTION FOR:	BRANCH MANAGER
LOCATION:	Edmondson Memorial Library

REPORTS TO: Library Director or Assistant Director

POSITION SUMMARY:

The Branch Manager is responsible for the day-to-day operation of the Branch, including tasks of circulation, readers' advisory, reference, programming, cleaning, etc. Excellent interpersonal relationship skills are required for working with the public.

QUALIFICATIONS:

- 1. High school diploma or equivalent; college preferred
- 2. Calhoun County resident or willing to relocate in 6 months
- 3. Experience in public speaking and language proficiency
- 4. Thorough understanding of and ability to use the English language
- 5. Experience in the operation of computers and other office equipment

JOB-RELATED SKILLS AND KNOWLEDGE REQUIRED:

- Ability to coordinate branch activities
- Ability to exhibit good judgment
- Ability to exhibit a friendly and pleasant manner in dealing with the public
- Ability to write legibly, compose and use English proficiently
- Ability to use Microsoft Office Programs
- Ability to place materials in alphabetical order
- Ability to place materials in numerical order using decimals
- Basic knowledge of computers
- Knowledge of electronic systems, including the Internet and digital databases
- Knowledge of the Dewey Decimal system
- Basic math and typing skills
- Some knowledge of and interest in books
- Interest in and willingness to serve people
- Ability to handle money and make change accurately
- Physical ability to shelve materials and show patrons to resources

BENEFITS:

- State of Mississippi vacation, medical leave, and state holidays, paid health insurance, and participation in the Public Employees' Retirement System
- State life insurance and deferred compensation programs available
- Dixie Regional Library System funded dental insurance
- Salary set annually at the discretion of the Board of Trustees

PART A: GENERAL RESPONSIBILITIES APPLYING TO ALL STAFF:

- 1. Understand and support library policies and objectives
- 2. Carry out duties as instructed by supervisor or director
- 3. Project a positive image of the library
- 4. Be punctual and maintain a satisfactory attendance record
- 5. Communicate clearly and openly with other staff members and with patrons
- 6. Attend continuing education and library sponsored functions as required, including some outof-town and overnight travel
- 7. Ability to use Microsoft Office programs
- 8. Willingness to work and exhibit a pleasant attitude
- 9. Ability to follow written and oral instructions
- 10. Ability to write legibly, type, and spell correctly
- 11. Ability to establish and maintain effective working relationships with other employees.
- 12. Physical agility and strength to bend, reach, lift and carry 25 lbs. up to 20% of time
- 13. Physical ability to move around the library often in performance of duties

PART B: PUBLIC SERVICE RESPONSIBILITIES:

- 1. Be courteous and tactful always
- 2. Provide information services to patrons by assisting, instructing, and explaining:
 - a) the resources and the arrangement of library
 - b) photocopying and faxing
 - c) using the OPAC (online catalog)
 - d) locating, retrieving, and using resources
 - e) electronic searching and word-processing
 - f) the request process and ILL policies
 - g) explain policies as needed
- 3. Request assistance from headquarters as needed for reference or technical questions
- 4. Provide application and explain services for blind and physically handicapped through MLC
- 5. Monitor computer usage for adherence to policy
- 6. Coordinate displays and exhibits within the branch library
- 7. Supervise the development and execution of the Summer Library Program and other outreach programs
- 8. Conduct library programs (Minimum of four summer reading programs and one program during National Library Week)
- 9. Perform related public service work as required or assigned

PART C: CIRCULATION DESK RESPONSIBILITIES AND DUTIES:

- 1. Greet the public in a friendly and courteous manner
- 2. Supervise and conduct all circulation tasks:
 - (a) registering borrowers
 - (b) circulating (checking in and out) materials
 - (c) answering telephone
 - (d) reserving books and notifying patrons
 - (e) stack maintenance; shelving books and reading shelves
 - (g) collecting fines and fees and being accountable for them
 - (h) record daily statistic figures
 - (i) explain policies as needed
- 3. Mediate problems concerning damaged, lost, and/or overdue materials
- 4. Recommend magazines and newspapers for branch
- 5. Suggest books or subject areas for purchase based upon requests from patrons
- 6. Supervise physical condition of collection by weeding as necessary
- 7. Perform related work as required or assigned

PART D: TECHNICAL SERVICE RESPONSIBILITIES:

- 1. Send to headquarters Cataloging request form P407 for donated books that meet collection policy criteria
- 2. Report problems (computer records, item numbers, etc.) to headquarters
- 3. Assist with removing materials from the collection according to established policy and procedures
- 4. Return books that need to be mended or rebound to headquarters
- 5. Send to headquarters form P416 for replacement barcodes, spine labels, and title deletions
- 6. Email patron loan requests to headquarters as soon as possible
- 7. Work with administrative assistant to keep an adequate inventory of supplies
- 8. Perform related technical service work as assigned

PART E: ADMINISTRATIVE RESPONSIBILITIES AND DUTIES:

- 1. Submit the following monthly reports to headquarters:
 - a) Branch activity report
 - b) Account for all money received
 - c) Variations in pay schedules, including substitutes
- 2. Keep time sheets, noting the use of substitutes
- 3. Acknowledge gifts and donations to the branch
- 4. Perform regular housekeeping
- 5. Identify maintenance issues of the facility to the proper authorities
- 6. Complete inventory records for furniture, equipment, and computers for headquarters
- 7. Work with the Library Board and the Friends of the Library
- 8. Perform related administrative work as assigned

PART D: DISCLAIMER:

The above declarations are not intended to be an all-inclusive list of the duties and responsibilities of the job described, nor are they intended to be such a listing of the skills and abilities to do the job. Rather they are intended only to describe the general nature of the job.